

## Case Advice Request Form

Our Technical Services Team of veterinary professionals are committed to helping you provide the best veterinary care through the provision of product advice and clinical case discussion.

## Tel: 01344 746957 UK (GB) Email: vetenquiries@boehringer-ingelheim.com

Service hours: Mon-Thurs 9am-5pm | Fri 9am-4.30pm | Emergencies 24/7 (via telephone only)

Alternatively, you can request a call-back from one of our Technical Services Vets by completing this form. They endeavour to call you back on your preferred day, and wherever possible, at your preferred time. If your enquiry is urgent, please call the number above.

Date (dd/mm/yy):		
Case reference number: (if you have previously requested advice for the same case)		
Vet details		
Name:		
Phone number:		
eferred day & time for call-back: (as per service hours above)		
Practice address:		
By completing and submitting this advice can be found here: www.boehringer-inge	e request form, you confirm that you have read and understood the elheim.co.uk/privacy-policy.	Boehringer Ingelheim Animal Health UK Ltd Privacy Policy which
	heim Animal Health UK Ltd Privacy Policy.	
Patient details		
Patient details  Patient name:		
Patient name: Species:		
Patient name:  Species:  Age/DOB:		
Patient name: Species:		
Patient name:  Species:  Age/DOB:		
Patient name:  Species:  Age/DOB:  Sex:  Weight:  Details of any concomitant		
Patient name:  Species:  Age/DOB:  Sex:  Weight:		
Patient name:  Species:  Age/DOB:  Sex:  Weight:  Details of any concomitant		



Medication details	
Medication & start date:	
Dose:	
Frequency:	
Batch number:	
Expiry date:	
What would you like to discuss with one of our Technical Services Vets?:	
Relevant brief case summary: Please <b>do not</b> send or attach a full clinical history as we are unable to review these.	

Please save the completed form and send via email to **vetenquiries@boehringer-ingelheim.com** 

We process personal data which identifies you, including your name, address, and other contact details in order to handle your query, keep a record of our correspondence and to report any adverse events. This data may be shared within our company, with regulatory bodies such as the VMD, and with third party suppliers, who provide services to us relevant to this topic. We also may process your practice details if you are a vet. Product enquiry and adverse event records are retained for a minimum of 30 years. You have the right to a copy of the information we hold on you. For more information on your rights, please see our website www.boehringer-ingelheim.co.uk. To contact our data protection officer, please write to us at DPO, Legal Department, Boehringer Ingelheim Animal Health UK Ltd, Ellesfield Avenue, Bracknell, Berkshire RG12 8YS.

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